



2.4

Social Pillar

2.4.1. Work management

People are the differential value on which the future of Viscofan is built. Over 5,300 employees in 20 countries constitute an extraordinary human wealth. People management is key to achieving our goals and that is why we want to attract and develop the best team in the industry.

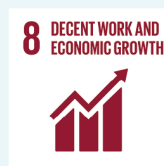
Material aspects

- Diversity, equality and non-discrimination
- Health and safety
- Quality in employment
- Salary gap
- Training

2023 Highlights

- Although in 2023 there was an increase of 0.5% in the group's average workforce, at year-end 2023 there was a decrease of 3.2% compared to year-end 2022.
- The percentage of women in managerial positions continues to increase, rising to 22.4%, although it is still far from the 30% target for 2030.
- The Group's accident rate has decreased from 0.26% in 2022 to 0.14% in 2023, as a result of the company's efforts to reduce workplace accidents and the deployment of safety plans and campaigns in different subsidiaries.

Axis of action



- Ensure decent working conditions for all company employees, with non-discriminative hiring. Likewise Viscofan maintains its commitment to create ongoing employment.
- We back the promotion and professional development of our teams, especially among young people. We inform employees of the opportunities and processes that arise at the company so that they can opt for new goals and challenges.
- Guaranteeing freedom of association and collective bargaining.
- Creating a stable working environment, supporting full-time permanent contracts, in a climate of respect and non-discrimination. 88% of our workforce have permanent contracts.
- Encouraging youth employment through recruitment and internship programmes. Almost a third of our workforce is under 35.
- Having occupational health and safety management systems at all the company's factories. We set the target of reducing the accident rate by 50% with respect to 2030.
- Maintaining public-private partnerships with universities to carry out projects that contribute to sustainable economic growth.

Human team

Viscofan is made up of a large team of professionals in 22 countries where the company is present, reflecting its marked international character. A multicultural, competitive, qualified team in constant training, which shares solid values and ethical principles, despite having different cultures. In short, a rich and complex multicultural environment, which is both a challenge and an opportunity for the international development for all employees.

People

The average workforce in 2023 was 5,346 employees, an increase of 0.5% (29 employees) on the average workforce reported in the previous year. Of this workforce, 3,797 are men (3,783 in 2022) and 1,549 are women (1,534 in 2022).

At 2023 year-end, the workforce comprised 5,332 employees (3.2% less than the workforce at 2022 year-end), of which 3,761 are men (3,899 in 2022) and 1,571 women (1,611 in 2022).

The breakdown of the average workforce by country and their coverage by collective agreements is as follows:



Breakdown of the average workforce by country	2023				2022			
	Men	Women	TOTAL	% covered by agreement	Men	Women	TOTAL	% covered by agreement
Spain	691	253	944	65%	689	252	941	66%
Czech Republic	358	259	618	100%	374	294	668	100%
Serbia	430	243	673	100%	437	237	674	100%
Germany	487	82	569	81%	484	80	564	81%
China	217	151	368	0%	227	151	378	0%
Australia	62	23	86	34%	57	17	74	39%
Belgium	59	13	72	100%	59	12	71	100%
France	7	6	13	100%	7	7	14	100%
United kingdom	10	2	12	0%	10	2	12	0%
Thailand	7	11	18	0%	6	9	15	0%
New Zealand	4	3	7	0%	4	3	7	0%
Russia	4	2	6	0%	4	2	6	0%
Japan	1	0	1	0%	1	-	1	0%
India	0	1	1	0%	-	1	1	0%
Europe and Asia	2,336	1,05	3,386	73%	2,359	1,067	3,427	74%
US	436	186	622	36%	436	170	606	48%
Mexico	537	118	654	69%	521	115	635	73%
Canada	42	16	57	0%	38	16	54	0%
North America	1,015	319	1,334	51%	995	301	1,296	59%
Brazil	370	156	526	100%	355	145	500	100%
Uruguay	71	16	87	95%	68	13	81	95%
Costa Rica	6	8	14	0%	6	8	14	0%
Latin America	447	180	626	97%	429	166	595	97%
TOTAL	3,797	1,549	5,346	70%	3,783	1,533	5,317	73%

As part of Viscofan's internationalisation strategy, every year various initiatives are implemented in the area of international mobility to strengthen the exchange of the Group's best practices to all subsidiaries through benchmarking. In fact, there are numerous projects to share knowledge between the various production plants, and to develop specific global training seminars for Group workers.

International mobility within the Group remained stable, with an average of 33 employees that participated in international projects and which were posted abroad for a long duration (34 in 2022). Likewise, short trips were adapted to the travel guidelines and the travel restrictions imposed by the company. Faced with this scenario, Viscofan reinforced investment in technology and new digital tools to overcome the travel restrictions and to reduce the risk and the economic and environmental costs associated therewith.

In this regard, it should be noted that 59% of the top local managers in the countries where Viscofan has a production or commercial company are recruited from the local community, i.e. they were born in the country where they hold their position.

Age

The team combines young talent and experience. The average age of the staff is 42 years. Of the total of the average workforce, 31% are people under 35 years old, 43% are between 35 and 50 years old, and 26% are over 50 years old.

Breakdown of the average workforce by age	2023		
	Men	Women	Total
17 - 34 years	1,177	505	1,682
35 - 50 years	1,572	725	2,297
More than 50 years	1,048	319	1,367
TOTAL	3,797	1,549	5,346

Average workforce by age and type of contract	2023		
	Permanent	Temporary contract	TOTAL
17 - 34 years	1,407	275	1,682
35 - 50 years	2,134	163	2,297
More than 50 years	1,323	44	1,367
TOTAL	4,864	482	5,346



59% of the top local managers in the countries where Viscofan has a production or commercial company are recruited from the local community, i.e. they were born in the country where they hold their position.

	2022		
	Men	Women	Total
	1,199	516	1,715
	1,557	705	2,262
	1,027	313	1,340
TOTAL	3,783	1,534	5,317

	2022		
	Permanent	Temporary contract	TOTAL
	1,314	401	1,715
	2,062	200	2,262
	1,296	45	1,341
TOTAL	4,672	645	5,317

Likewise, in line with the rules of the International Labour Organisation that appear in the Conventions 138 and 182 on child labour, Viscofan does not employ children under 14.



Hiring and professional category

Our business model has a marked industrial nature: 51.5% of those working at Viscofan are operators and 17% are specialised personnel. Within this industrial context, Viscofan is committed to stable quality employment, and 91% of the workforce have permanent contracts and 98.5% are full-time workers.

Average workforce. Type of contract	2023			2022		
	Men	Women	TOTAL	Men	Women	Total
Permanent contract	3,499	1,365	4,864	3,372	1,3	4,672
Temporary contract	298	184	482	411	234	645
TOTAL	3,797	1,549	5,346	3,783	1,534	5,317

Average workforce. Type of working day	2023			2022		
	Men	Women	TOTAL	Men	Women	Total
Full time contract	3,746	1,522	5,268	3,749	1,505	5,254
Part time contract	51	27	78	34	29	63
TOTAL	3,797	1,549	5,346	3,783	1,534	5,317

Average workforce by category	2023			2022		
	Men	Women	TOTAL	Men	Women	TOTAL
Management	101	29	130	107	26	133
Technicians and department heads	944	360	1,304	932	357	1,289
Administrative personnel	54	187	241	54	178	232
Specialised personnel	692	224	916	699	230	929
Workers	2,006	749	2,755	1,991	743	2,734
TOTAL	3,797	1,549	5,346	3,783	1,534	5,317

Average workforce by category and type of contract	2023			2022		
	Permanent	Temporary contract	TOTAL	Permanent	Temporary contract	TOTAL
Management	129	1	130	132	1	133
Technicians and department heads	1,247	57	1,304	1,213	76	1,289
Administrative personnel	217	23	240	207	25	232
Specialised personnel	829	87	916	823	106	929
Workers	2,442	314	2,756	2,297	437	2,734
TOTAL	4,864	482	5,346	4,672	645	5,317

Average workforce by category and part-time	2023			2022		
	Men	Women	TOTAL	Men	Women	TOTAL
Management	2	0	2	1	-	1
Technicians and department heads	13	6	19	10	6	16
Administrative personnel	1	8	9	2	8	10
Specialised personnel	15	6	21	4	6	10
Workers	21	6	27	17	9	26
TOTAL	51	27	78	34	29	63

Average workforce by age and part-time	2023			2022		
	Men	Women	TOTAL	Men	Women	TOTAL
17 - 34 years	11	7	18	7	8	15
35 - 50 years	12	8	20	7	7	14
More than 50 years	27	13	40	20	14	34
TOTAL	50	28	78	34	29	63

In a growing group, talent management policies such as selection and recruitment, training and career development are key to ensuring leadership continuity. In this regard, these areas are being promoted, with the updating of talent management policies and the development of internal employee communication channels (People channel) through which employees can access the company's job offers. Likewise, the attraction of talent is promoted through various Employer Branding activities, including the promotion of relations with different educational centres and the offer of internships at international level, for which the Viscofan Global Graduate Program was created in 2022.

Viscofan aspires to be a company where the talent of its employees can develop and reach the highest level. In 2023, Viscofan was recognised by Institutional Investor, in its Developed Europe Executive Team awards, as Best Investor Relations (IR) Professional and Best Investor Relations Team, within the Small/Mid Cap category of the Paper & Packaging sector. It was also mentioned in the top 3 for Best IR and ESG Programmes. In the All Caps category of the same sector, Viscofan came second in the awards for Best Investor Relations Professional and Best Investor Relations Team and came third in the awards for Best IR Programme.

Also, Viscofan has 1,134 employees with university degrees (1,137 in 2022), of which 45 had a doctorate (44 employees in 2022). A very high level of training that demonstrates Viscofan's rigorousness and the means used to achieve excellence in production and maintain the levels of innovation necessary in our activity.



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Equality and work-life balance

Viscofan's employment environment enables the professional and personal development of all people that form part of the company, integrating them and allowing them to participate in the company's future regardless of their race, ethnic group, gender, sexual orientation, age, religion or nationality, among others.

The high percentage of men (71%) compared to women (29%) continues to be significant. A similar percentage to that of the companies in the sector.

Average workforce by gender and category	2023		2022	
	Men	Women	Men	Women
Management	77.6%	22.4%	80.4%	19.6%
Technicians and department heads	72.4%	27.6%	72.3%	27.7%
Administrative personnel	22.4%	77.6%	23.3%	76.7%
Specialised personnel	75.5%	24.5%	75.2%	24.8%
Workers	72.8%	27.2%	72.8%	27.2%
TOTAL	71.0%	29.0%	71.1%	28.9%

Commitment 2030: Promotion of female talent and professional development

Increasing the weight of the less represented gender is one of the challenges that we face, especially with respect to the retention, development and promotion of female talent. That is why we have set ourselves the target of 30% women in management by 2030.

Talent management identifies opportunities to incorporate the under-represented gender, both with internal and external candidates, in those positions that are foreseen in the future based on vacancies, growth opportunities or within the succession plan.

The trend in the objective is as follows:

Base 100 year 2018	2030 Commitment	2023	2022	2021	2020	2019	2018
Percentage of women in executive posts	30%	22.4%	19.6%	17.9%	14.8%	15.4%	15.6%

In 2021, the III Equality Plan for Viscofan SA and the I Equality Plan for Viscofan España SLU were approved, both with four-year terms (2021-2025), in which areas of improvement were detected, and different objectives were set to achieve equality and a work-life balance at the company, and the measures and/or actions were envisaged to obtain such balance in all the analysis areas detailed in RD 901/2020 which regulate the equality plans, as well as adding others that are considered fundamental to correctly develop and implement the plan and, in this regard, the Group has a negotiating committee charged with its promotion and follow-up.

This III Equality Plan of Viscofan SA is based on the evaluation of the previous plan, with an analysis of the actions performed and implemented or pending performance. Likewise, since the end of 2020, unbundled data was gathered by gender, in line with the new legal regulations, pursuant to RD 901/2020 and RD 902/2020 on remuneration equality, thereby including a remuneration audit.



Increasing the weight of the less represented gender is one of the challenges that we face, especially with respect to the retention, development and promotion of female talent.

To promote diversity, Viscofan works with special employment centres in Spain and in other countries to perform certain tasks that contribute to the development of our production activity. It also employs people with disabilities. It also employs people with functional diversity. The breakdown of this heading is as follows:

	2023			2022		
	Men	Women	TOTAL	Men	Women	TOTAL
Number of employees with functional diversity	60	6	66	65	6	71

Furthermore, in the area of equality, Viscofan has joined the CEO alliance for Diversity, a pioneering initiative in Europe, in which a total of 91 male and female executives have participated in the whole of Spain. Following the mission of uniting the CEOs of the main companies around a common innovative vision of diversity, equity and inclusion, acting as promoters and ambassadors that help to accelerate the development of strategies that contribute to business excellence, the competitiveness of talent in Spain and the reduction of inequality and exclusion in the Spanish society. The participation of Viscofan in the alliance involves its presence at meetings and symposiums, all in line with the commitment of going into depth in our policies and strategies of diversity, equity and inclusion, seeking synergies among different member companies.

In addition, the Viscofan Group participates as a collaborating entity and a member of the Management Committee of the Observatory of Conciliation and Joint Responsibility of Universidad Pontificia de Comillas.

Viscofan's work centres contribute to human development, basing themselves on a culture and shared values, and where they offer conditions that facilitate collective talent, the exchange of ideas, innovation, contrasted opinions and shared initiatives.

The executive Sustainability Committee has analysed the tendency of the workforce by gender, monitoring the universal leave for the birth of children and the death of spouses and children, even in countries whose legislation does not provide for this, and no work disconnection policies were envisaged.



The Viscofan Group participates as a collaborating entity and a member of the Management Committee of the Observatory of Conciliation and Joint Responsibility of Universidad Pontificia de Comillas.



Employment and remuneration

Workers are a key part of the Viscofan Group's success and leadership. Their constantly evolving commitment and work and improvement represent a clear competitive advantage for the Group.

In 2023, the workforce increased very slightly and improvements in efficiency and productivity allowed us to improve the revenue per employee ratio.

	2023	2022	2021
Average workforce	5,346	5,317	5,083
Revenue in Mn €	1,226	1,201	969
Revenue per employee (thousands of €)	229.3	225.9	190.7

The average workforce increased by 0.5% in 2023 as opposed to 2022, situating the net variation in employment ⁽¹⁾ at 29 people. The net variation in employment by category, gender and age is broken down as follows:

Net change in employment Breakdown by age	2023			2022		
	Men	Women	TOTAL	Men	Women	TOTAL
17 - 34 years	-22	-11	-33	100	17	117
35 - 50 years	15	20	35	75	40	115
More than 50 years	21	6	27	-4	6	2
TOTAL	15	15	29	171	63	234

Net change in employment Breakdown by category	2023			2022		
	Men	Women	TOTAL	Men	Women	TOTAL
Management	-6	3	-3	c	4	10.
Technicians and Department Heads	12	3	14	36	16	52
Administrative personnel	0	9	9	-3	2	-1
Specialised personnel	-7	-6	-13	29	1	30
Workers	16	6	22	103	40	143
TOTAL	15	15	29	171	63	234

The importance of these stakeholders - the employees - can be seen in the generated and distributed value table. In 2023, employees received €231 million of the total value generated by the Group (€236 million in 2022).

The necessary training in the production process, the strategies for creating long-term value, and the high level of commitment of the people who make up our team are reflected in the voluntary redundancy rate of the average workforce for 2023, which stands at 3.13% (3.5% in 2022).

The Group's business activity requires adapting to various market needs in the different locations, under criteria of competitiveness and efficiency, which in some cases, requires workforce reductions.

The breakdown of average layoffs was 31% higher than in 2022. The subsidiaries that recorded the most average layoffs are: Brazil (22), USA (43), Czech Republic (12), Mexico (31) and Canada (10).

[1] The net variation in employment is calculated as the difference between the 2022 average workforce and the 2021 average workforce.

Average workforce layoffs by category	2023			2022		
	Men	Women	TOTAL	Men	Women	TOTAL
Management	1	0	1	2	0	2
Technicians and Department Heads	12	3	15	9	7	17
Administrative personnel	1	3	5	1	3	4
Specialised personnel	11	4	15	11	4	15
Workers	65	34	99	52	13	66
TOTAL	91	44	135	76	27	103

Average number of layoffs by age	2023			2022		
	Men	Women	TOTAL	Men	Women	TOTAL
17 - 34 years	49	16	66	44	11	55
35 - 50 years	27	21	48	21	11	32
More than 50 years	15	6	21	11	5	16
TOTAL	91	44	135	76	27	103

Average number of layoffs by gender	2023	2022
Men	91	76
Women	44	27
TOTAL	135	103

Remuneration

The contracting policy of the Viscofan Group is based on objectivity, equal opportunities and training, and one of its aims is to favour gender diversity, among other aspects. This implies competitive remuneration, adapted to the capacities and competences of the different profiles required according to the industrial or commercial process, and also according to the realities of the multitude of countries in which Viscofan is present.

Average annualised gross remuneration ⁽²⁾ expressed in euro per category and age is as follows:

Average remuneration (€)	2023	2022
Management *	147,163	219,816
Technicians and Department Heads	51,965	51,196
Administrative personnel	35,647	33,488
Specialised personnel	29,717	27,836
Workers	29,092	27,138
TOTAL	37,002	36,805

Average remuneration (€)	2023	2022
17 - 34 years	28,490	25,848
35 - 50 years	34,019	33,999
More than 50 years	54,576	59,254
TOTAL	37,002	36,805

*Excludes executive directors' remuneration in 2023 and 2022.

(2) Gross remuneration excludes remuneration to executive directors, expatriates and those who cannot be standardised in an annual remuneration because of their special nature.

The average remuneration increases by 0.5% with remuneration increases in all categories due to inflation. There was an exception with directors, whose remuneration decreases by 33% due to the receipt of the three-year bonus linked to the achievement of long-term objectives in 2022.

Minimum wage paid in the country vs the legal minimum wage in the country:

Minimum wage paid in the country vs legal minimum wage in the country (% difference over minimum wage)	
Spain	107%
Czech Republic	0%
Germany	53%
Serbia	4%
Belgium	20%
United kingdom	0%
France	0%
Russia	1156%
China	5%
Thailand	145%
Australia	3%
New Zealand	14%
Canada	0%
US	37%
Mexico	13%
Brazil	80%
Uruguay	18%
Costa Rica	56%
Japan	572%
India	1,219%



Within the area of remuneration,

70% of the company's employees are covered by general collective bargaining agreements, therefore improving the minimum conditions set by the different employment legislation.

Within the area of remuneration, 70% of the company's employees are covered by general collective bargaining agreements, therefore improving the minimum conditions set by the different employment legislation. Collective Bargaining Agreements regulate the remuneration received by the workers who sign them, and in particular establish criteria of equity between similar jobs, thus avoiding gender discrimination and the wage gap between equivalent jobs. The Group's average remuneration is €37,002 (€36,805 in 2022): €40,125 for men (€40,215 in 2022) and €29,545 for women (€28,525 in 2022). This difference in average remuneration corresponds to a multitude of factors, from the gender composition of the Group, to its geographical presence, the different distribution of jobs, their level of specialisation, the night shifts for a continuous production process of 24 hours, danger and seniority bonuses, etc., which are in line with the industrial context, the composition of the workforce and the history of the Viscofan Group.

In order to be able to carry out internal monitoring of possible gender-based pay differentials, the guidelines of the job evaluation project carried out in Spain in 2021 have been followed, with the aim of identifying comparable grades, i.e. those which, due to the nature of the functions or tasks effectively entrusted, the educational, professional or training conditions required for their exercise, the factors strictly related to their performance and the conditions in which these activities are carried out, are equivalent. This analysis was performed with the help of the consultant Willis Tower Watson, which enabled up to 21 equivalent degrees to be identified within Viscofan.

Based on this experience, the equivalent in degrees was analysed internally for all the companies included in the scope of consolidation. Hence, the remuneration by degrees

and gender was analysed in the different towns, to identify salary gaps, understood to be the difference between the fixed salaries of men and women with respect to the fixed salary of men in each of its degrees. Based on this analysis, the Sustainability Committee can monitor the performance of this indicator in the most significant degrees and therefore be able to establish the measures for its improvement.

The result of this analysis is summarised in the salary gaps per country, understood to be the weighted average of the remuneration differences between the salary of men and women with respect to all female employees of that country:

	2023	2022	2021	2020
Germany	14.5%	11.0%	7.3%	14.2%
Australia	8.5%	7.8%	2.7%	7.8%
Belgium	0.6%	0.0%	-1.9%	2.1%
Brazil*	17.1%	12.7%	16.3%	34.1%
Canada*	-2.3%	1.2%	12.7%	13.7%
China	12.9%	10.8%	6.8%	17.0%
Costa Rica	4.5%	-84.5%	-2.7%	-27.2%
CZ	11.3%	9.3%	11.9%	15.0%
Spain	9.7%	8.8%	11.2%	9.9%
France	3.6%	1.3%	6.0%	11.9%
Mexico*	7.3%	6.9%	15.6%	3.3%
New Zealand	-1.2%	4.8%	-2.4%	19.9%
Russia	3.1%	4.3%	5.1%	3.3%
Serbia	6.4%	5.6%	2.6%	4.2%
Thailand	-8.0%	-16.1%	25.5%	24.0%
UK	-22.9%	-9.9%	-22.9%	-35.6%
Uruguay	13.2%	6.1%	5.1%	11.1%
US	22.2%	19.4%	12.6%	13.1%
India	N/A	N/A	N/A	N/A
Japan	N/A	N/A	N/A	N/A

* Excludes workplaces with a gender representation of less than 5%.

If we compare the last two years, the most significant changes in the wage gap have occurred in Costa Rica (4.5% in 2023 vs. -84.5% in 2022), New Zealand (-1.2% in 2023 vs. 4.8% in 2022), Thailand (-8.0% in 2023 vs. -16.1% in 2022), UK (-22.9% in 2023 vs. -9.9% in 2022) and Uruguay (13.2% in 2023 vs. 6.1% in 2022), in commercial branches with small staff sizes and individualised salary conditions. In addition, in order to provide comparable information, the table presented excludes from the calculation those centres where one of the two genders is under-represented (less than 5% of the workforce), which is the case in Brazil, Canada and Mexico.

The individual remuneration of all members of the Board of Directors is detailed in the Annual Report on Remuneration in section 4 of this Management Report.

Moreover, the Group makes contributions to various different defined benefit plans. The significant information is set forth in note 14 to the consolidated financial statements.

Professional development

We promote people's personal and professional development through different initiatives that allow us to manage knowledge and take advantage of employees' abilities to achieve the group's objectives.

Likewise, the industrial nature of Viscofan requires the combination of a large number of operators with specialised staff. This is an increasingly demanding and global industry in terms of requirements, which requires greater knowledge and expertise of the workforce. To take on this challenge, the Group constantly invests in staff capabilities, added to the continuous training effort carried out in the organisation.

Continuous training is one of Viscofan's primordial goals for its personnel, thereby boosting personal and professional development. The methodology has changed, with training through e-learning platforms, both at corporate and local level, which have allowed continuity to be given to training activities that could not be given face-to-face. Over the past year, work has been carried out on the development of Viscoacademy, with the aim of housing all the group's training on a single platform, thus promoting knowledge sharing.

As part of this continuous training, 2022 saw the start of the global roll-out of the Leadership Programme, an education and training programme aimed at establishing a common leadership model in the Group, aligned with the company's values. In 2023, this programme has continued, with more sessions being held in Spain, the USA and China, as well as at corporate level. In these sessions, training has been provided in skills such as: Viscofan DNA, constructive feedback, communication with the manager, and teamwork.

For management levels, the Operational Leadership Programme has been developed. It started in November 2023 in Spain, and is expected to be deployed in the rest of the subsidiaries during 2024. This programme addresses people management from a more day-to-day point of view: the Viscofan leadership style, performance management and communication styles, among other topics.

In 2023, the Transversal Leadership Programme, launched in 2022, continued at corporate level. This programme is aimed at people who, although they do not have a hierarchical team, need to drive and manage people in the organisation to achieve the desired objectives, mainly with regard to cross-cutting projects.

For all this commitment to human capital training, the group has invested €1.34 million (€1.35 million in 2022), of which €0.26 million (€0.26 million in 2022) correspond to training and explicit awareness in health and safety (more information in the workplace safety section).



Continuous training is one of Viscofan's primordial goals for its personnel, thereby boosting personal and professional development.

Training

15.3

hours per employee

12.7 hours in 2022

93%

of employees who have received training

€1.3

million intended for training

	2023		
Training	Men	Women	Total
Number of hours	55,817	25,984	81,801
Average number of hours per employee	14.7	16.8	15.3
% of employees who have received training	93.2%	92.7%	93.0%

	2022		
Training	Men	Women	Total
Number of hours	43,221	24,496	67,717
Average number of hours per employee	11.4	16.0	12.7
% of employees who have received training	93.9%	95.1%	94.3%

Within the training plan, subjects related to aspects of human rights have been addressed, such as the use of non-sexist language, corporate social responsibility, gender equality and sexual harassment, for a total of 2,585 hours, compared to the 3,539 hours invested in 2022.

The number of training hours by category are broken down as follows:

Average workforce redundancies. Breakdown by category	2023			2022		
	Men	Women	Total	Men	Women	Total
Management	1,626	1,106	2,732	1,581	997	2,578
Technicians and Department Heads	19,136	8,978	28,114	17,664	10,16	27,825
Administrative personnel	1,064	3,955	5,019	654	3,972	4,626
Specialised personnel	11,3	6,109	17,41	6,937	4,561	11,497
Workers	22,692	5,834	28,526	16,385	4,806	21,191
TOTAL	55,818	25,983	81,801	43,221	24,496	67,718

The total number of hours dedicated to training reported in 2023 has increased by 21% compared to the previous year, highlighting the increase in training for specialised personnel and operators.

Facilitating training is one of the most effective measures to encourage professional development within the Group. The new processes and vacancies at Viscofan are notified internally so that the people that wish to can set themselves new challenges and goals at the company itself, strengthening and preserving the talent of the human team.

Looking towards promoting employment, the Group also fosters participation in the main universities of the countries in which it carries on its activities. Within the objective of attracting and developing talent, in 2022, there were an average of 40 internships (44 in 2022).

In 2023, 45% of the Group's staff was subject to a performance assessment process, compared with 44% in the previous year. The breakdown by gender and professional category is as follows:

Performance assessment	2023			% average workforce	2022			% average workforce
	Men	Women	TOTAL		Men	Women	TOTAL	
Management	100	30	130	100%	98	23	122	92%
Technicians and Department Heads	542	231	773	59%	605	218	823	64%
Administrative personnel	17	78	95	39%	28	87	115	49%
Specialised personnel	285	126	411	45%	220	102	322	35%
Workers	657	319	976	35%	660	294	954	35%
TOTAL	1,601	784	2,385	45%	1,611	724	2,335	44%

In line with the development of a high-performance culture, in 2023, Viscofan continued to work on a more digital and collaborative workspace in the whole Group, the Modern Workspace, through the implantation of innovative solutions that adapt to the different user profiles at Viscofan (personnel at offices, at the factory or commuting), and which will enable the teams to work more effectively thanks to the adoption of new tools, platforms and work methodologies.

Occupational safety

Viscofan works with the belief that it is possible to avoid all occupational accidents. Hence, it not only ensures that its facilities are safer, but also that its staff throughout the whole Group are aware of the fundamental importance of safety issues. A reality that has also been latent in 2023, due to the urgent need to protect the teams at all locations at which Viscofan is present and to ensure strict compliance with the prevailing safety measures with respect to COVID-19.

Corporate workplace safety policies are overseen by the Operational Sustainability department, in close collaboration with the corporate and local Human Resources departments. To a large extent, this coordination has enabled the immediate application at all subsidiaries of the safety measures and protocols necessary at all times among the workforce, which has permitted Viscofan to maintain its production activities at its factories.

It has boosted measures and investments to improve the employment conditions of our workers and to obtain reliable and consistent indicators to measure and compare performance in the various countries in which the Group operates. The best health and safety practices are thereby extended to the production centres.

In 2022, several improvements were made in the field of occupational health and safety and these have continued to be made in 2023: implementation of fire protection projects in Pando (Uruguay), Weinheim (Germany) and České Budějovice (Czech Republic); renewal of pleating machines in the group, including safety improvements. In addition, the investigation of any incidents and the drawing of lessons for dissemination to the rest of the group is encouraged through monthly meetings of the corporate Operational Sustainability department with all subsidiaries.

For Viscofan, the material aspects that affect safety are essentially based on the characteristics of the position and the activities that are required. This explains the constant effort of Viscofan to standardise procedures and distribute them among the workforce with regard to the company's safety policy, providing workers in this regard with specific courses and information in their areas of work.

In order to carry out these initiatives, the Group has an Occupational Health and Safety policy which establishes the following relevant guidelines:

- Provide employees with a safe and healthy workplace.
- Identify and comply with applicable legislation and regulation in terms of Environment, Health and Safety (EHS) in each of the locations where the group does business, and any other voluntarily-acquired commitments of Viscofan to improve these areas.
- Ensure that management, employees and all staff working for the organisation (or on its behalf) are aware of this policy and are trained, according to their responsibilities, to comply with it.
- Alongside this, certain specifications are determined within the collective bargaining agreements of the different locations in which the Viscofan Group is present in matters related to health and safety. In turn, the participation of employees in health and safety matters is guaranteed at all factories through health and safety committees (in which the company's risk prevention procedures are regularly and frequently consulted), suggestion boxes, as well as other communication channels established.



Viscofan works with the belief that it is possible to avoid all occupational accidents. Hence, it not only ensures that its facilities are safer, but also that its staff throughout the whole Group are aware of the fundamental importance of safety issues.

The performance of the health and safety indicators of the Viscofan Group is as follows:

	2023	2022	2021
Hours lost per accident	14,924	25,014	18,278

	2023			2022		
	Men	Women	Total	Men	Women	Total
Number of accidents	85	20	105	107	30	137
Occupational diseases	5	0	5	5	0	5
Accident rate ¹	0.16%	0.10%	0.14%	0.28%	0.21%	0.26%
Severity index ²	0.20	0.13	0.18	0.34	0.26	0.32
Occupational accidents Frequency ³	11.3	6.6	10.	15.9	9.3	14.1.
Absenteeism rate ⁴	4.19%	4.43%	4.26%	4.83%	5.14%	4.92%

1. Hours lost per accident/Hours worked

2. Number of equivalent days lost per accident per thousand hours worked

3. Number of accidents per million hours worked

4. Hours lost per illness or accident/Total hours worked

In 2022, the accident rate criteria were revised and standardised across the Group, indicating those occurring at the workplace and excluding those occurring in itinere and occupational illnesses. In 2023, the same criteria established in 2022 will be maintained.

In 2023, accidents in the group have decreased (105 in 2023 vs. 137 in 2022), as well as their severity, with a severity index of 0.18 (compared to 0.32 registered in 2022). The accident rate decreased by 0.12 p.p. compared to 2022. The number of occupational diseases remained the same as in 2022, with 5 cases.

Reducing the accident rate is one of Viscofan's priority objectives in the field of health and safety, which is why it has set itself the target of reducing the accident rate by 50% by 2030. The variations in the ratio on a baseline of 100 for 2018 are as follows:

Base 100 year 2018	2030 Commitment	2023	2022	2021	2020	2019	2018
Accident rate	50	35	62	48	63	83	100

A reduction in the accident rate has also been set as an objective within the Long-Term Variable Remuneration Plan for Viscofan's senior management and key personnel, reflecting the number of hours lost due to accidents with respect to the total number of hours worked.

Training in accident prevention and about the importance of safe behaviour patterns is one of the cornerstones of health protection of our employees. This training includes basic prevention measures that have to be adopted in the workplace, or the importance of day-to-day heart-healthy habits, the role of middle-level management and the improvement of its leadership in safety.



In 2023, accidents in the group have decreased (105 in 2023 vs. 137 in 2022), as well as their severity

Reducing the accident rate

-0.12 pp

The accident rate decreased.



In 2023, accidents in the group have decreased (105 in 2023 vs. 137 in 2022), as well as their severity, with a severity index of 0.18 (compared to 0.32 registered in 2022). The accident rate decreased by 0.12 p.p. compared to 2022.

The breakdown of the number of hours of training in this area is as follows:

Health and Safety Training	2023			2022		
	Men	Women	Total	Men	Women	Total
Number of hours	17,067	3,47	20,537	14,039	3,306	17,345
Average number of hours per employee	4.5	2.2	3.8	3.7	2.2	3.3
% of employees who have received training	79%	70%	76%	72%	70%	71%

In order to meet the organisation's occupational health and safety commitments as set out in the Group's policy, our plants operate Health and Safety Management Systems based on the guidelines issued by the corporate department and certified according to the ISO 45001 standard, the international benchmark for occupational safety management systems. Most of our plants are currently certified or have plans for certification in the short term (2024).

The details of the Group's factories that already have these certificates is as follows:

Country	Plant	Certified	
Spain	Cáseda	ISO 45001	Yes
	Urdiain	ISO 45001	Yes
Czech Republic	České Budějovice	ISO 45001	Yes
Germany	Weinheim	ISO 45001	Yes
Serbia	Novi Sad	ISO 45001	Yes
Belgium	Hasselt	ISO 45001	Yes
China	Suzhou extrusion	ISO 45001	Yes
	Suzhou converting	ISO 45001	Yes
US	Danville	ISO 45001	Planned for 2024
	Montgomery	ISO 45001	Yes
	New Jersey	ISO 45001	Planned for 2024
Mexico	San Luis	ISO 45001	Yes
	Zacapu	ISO 45001	Yes
Uruguay	Pando	ISO 45001	Yes
Brazil	Itu	ISO 45001	Yes
	Ermelino	ISO 45001	Yes



2.4.2. Taking care of the supply chain

With our products and global positioning we contribute to the nutrition and well-being of millions of people, which requires responsible management of the entire supply chain. From the selection of raw materials, the cooperation with our suppliers on efficiency, social and environmental challenges, to the relationship with our customers, helping them to meet the changing needs of consumers and solve their sustainability challenges, while facilitating food safety.

Material aspects

- Sustainable supply chain management
- Human rights
- Consumer health

Axis of action



- We include in our portfolio products adapted to the standards of the Islamic religion (Halal) and to the standards of the Jewish religion (Kosher), taking into account the cultural particularities of our customers.
- We also manufacture products of vegetable origin for vegans and vegetarians.
- We design sustainable products that help to avoid food waste.
- Through our products, we provide more efficient and sustainable cold meats manufacturing processes, contributing in the long term to meeting the growing demand for food.



- Through the Supplier Code of Conduct, Viscofan establishes a series of ethical, social and environmental commitments that all its suppliers must comply with.



- Viscofan is committed to sustainability in the main raw materials used.
- Our production policy in proximity through a production presence of up to 19 factories, contributes to reducing the impact of transportation on the environment.
- We have food safety and quality certifications.
- We promote energy efficiency throughout the value chain, developing packaging that minimises waste generation - such as gas emissions and wastewater generation, among others - during manufacturing and the subsequent processing.

2023 Highlights

- In a context of more moderate demand, caused by a decrease in inventories in the industry, Viscofan's strategy has been to adapt production in its plants to this market environment.
- In January 2022 the Board of Directors of Viscofan S.A. approved the Viscofan Code of Conduct for Suppliers and Intermediaries.
- In the Multi-Year Incentive Plan for the 2022-2024 period established for Viscofan's executive directors, managers and other key personnel, a target has been included for audits of compliance with Viscofan's Supplier Code of Conduct in the volume equivalent to 50% of purchases from suppliers of cellulose, collagen skins, cellulose paper and polyamide suppliers.
- 100% of our production plants are certified by the Global Food Safety Initiative (GFSI). In addition, 76% of the production plants have obtained the maximum mark (AA) on the BRCCS food safety certificate.

Supplier relations

Viscofan expects suppliers to comply with applicable laws and to follow recognised environmental, social and governance standards. The Group also makes a global commitment to its suppliers and establishes relationships with them based on respect and trust, and on the quality of products and services,

As a result of this objective and commitment, Viscofan has implemented outstanding elements in supplier management:

Codes and policies:

Supplier Code of Conduct: approved in 2022 by the Board of Directors, seeks to extend Viscofan's culture to suppliers of goods or services in terms of compliance with applicable laws and generally accepted standards, ethical behaviour, labour practices, the environment, the legality of goods and raw materials, and respect for the communities in which they operate.

Implicit acceptance of the code is included in the Group's general purchasing conditions, which are sent with each purchase order and invoice.

Sustainability Policy: this establishes commitments and actions for the responsible management of the supply chain from the point of view of human rights, respect for the environment and the fight against climate change.

Code of Conduct and Human Rights Policy: Viscofan rejects any type of child labour and, in accordance with this, a commitment similar to that included in our code of ethics is requested from suppliers.

Anti-Corruption Policy: which includes the company's commitment to fight against bribery and corruption, and establishes the dealings and commercial relationship with third parties.

Ethical channel Integrity line: the Internal Information System policy and the Information Management Procedure, which regulate how the Ethical Channel Integrity Line operates, have been approved in accordance with the highest standards of whistleblower protection and current legislation. It allows complaints to be lodged anonymously and is open to third parties so that any supplier or potential supplier can report facts or situations that may be contrary to the code of conduct or current legislation through the channel enabled for this purpose on the corporate website, on its home page, in a separate and easily identifiable section.



Selection and approval

Viscofan has established a supplier approval system that ensures non-discriminatory treatment in the selection processes of suppliers and contractors, while seeking to ensure their compliance with quality, safety and cost criteria.

In particular, the system for suppliers of raw materials and packaging includes a declaration of conformity with their performance commitments, in accordance with internationally accepted ethical principles and human rights.

Moreover, all suppliers of raw materials, packaging and maintenance must approve an internal approval procedure consisting of a verification, either in person or through the completion of a questionnaire. In both cases, among other matters, the following systems are assessed: quality management (ISO 9001, IFS), food safety management in the case of raw material suppliers (FSSC 22000, BRCGS Food Safety, BRCGS Packaging Materials), occupational health and safety management (OHSAS 18001/ISO 45001), environmental management (ISO 14001), energy management (ISO 50001) and human rights management (UN Global Compact, BSCI). In the specific instance of collagen, the acquisition of animal hide (mainly cows) is required. In Europe this must comply with the European regulations of welfare of animals at the time of slaughter.

Commitment to verification and compliance with the Supplier Code of Conduct

As part of the new 2022-2025 Sustainability Action Plan and on the basis of the Supplier Code of Conduct, a commitment has been made to conduct audits of compliance with the Code.

In this respect, within the multi-year incentive plan for the 2022-2024 period for Viscofan's executive directors, managers and other key personnel, the objective has been set to carry out audits on compliance with Viscofan's Supplier Code of Conduct in 2024 on a volume equivalent to 50% of purchases from suppliers of cellulose, collagen skins, cellulose paper and polyamide suppliers. This target has been extended to 100% by 2030.

Value creation and local suppliers

In addition, the Viscofan Group's activities in the countries in which it operates are geared towards value creation for all stakeholders, including suppliers. Thus, in 2022, the company allocated €745.1 million to reflect the distribution of value to suppliers of goods and services, and 53% of raw materials were purchased from local suppliers⁽³⁾ (52% in 2022), which favours the economic development of the communities in which Viscofan is present.

Average Payment Period - Reporting Requirements in Spain

The payment period for the Viscofan Group during 2023 was 21 days (2022: 24 days), which is lower than the maximum established by payment arrears regulations.

Likewise, the monetary volume and number of invoices paid in a period lower than the maximum established in the late payment regulations and the percentage that they represent of the total number of invoices and of the total monetary payments to suppliers is detailed in note 15 of the Consolidated Annual Report.

⁽³⁾ Local suppliers are understood as those with a tax domicile in the same country where Viscofan makes the purchase.



the system for suppliers

of raw materials and packaging includes a declaration of conformity with their performance commitments, in accordance with internationally accepted ethical principles and human rights.

Helping our customers grow

Our casings facilitate access to basic food to the world's population, achieve greater efficiency in production, following strict quality and food safety controls, and clarity in labelling. Listening to the customer is key to meeting these demands in order to offer them the most suitable product and to promote them in order to achieve a more sustainable industry.

Product safety and food hygiene

In order to guarantee the excellence of products and services for both customers and for the end consumer at all times, Viscofan has a food safety system that covers all of these aspects: production facilities are built to comply with food safety regulations, employees are trained in food hygiene and product safety, raw materials are tested for compliance with specifications previously agreed with certified suppliers, systems are in place to detect defective materials in the production system, and action protocols in the event of a food safety crisis, pest control, control of hazardous substances, personal hygiene and visitor policies are all in place.

These protocols configuring our product food safety and quality system are based on the following core principles:

Hazard analysis and critical control point. Viscofan has a hazard analysis and critical control point (HACCP) system in place. Hence, an inter-disciplinary team assesses every step of the production process to detect possible hazards (physical, chemical and microbiological pollution, including allergens), identify critical control points, establish relevant controls and take any required corrective action. The system is annually updated in line with any changes in the production process.

Compliance with applicable legislation. The production of casings is increasingly regulated in the area of food safety by countries and supranational institutions, creating a growing and constantly changing battery of rules. This regulatory framework directly affects the activity of different production plants due to laws in the country of origin and requirements in the receiving countries, and internationally recognised standards. For this work it has a specific department of Patents and Regulatory Affairs.

Product traceability and certification. Viscofan operates a product traceability system that enables us to identify, at any time and in full detail, the history of every unit and even sub-unit sold, from receipt of raw materials to product use by our customers. In Europe, Viscofan fully implements a food traceability system under Regulation (CE) 178/2002.

Audit and certification. To ensure that our product safety and food hygiene systems comply with requirements, our production processes are audited internally on a regular basis. Our production facilities are also continuously audited by the health authorities, numerous customers and certification authorities. In this regard, all the Group's plants are Global Food Safety Initiative (GFSI) certified, which is an initiative of key food industry partners working together to drive continuous improvement in food safety management systems around the world.

Viscofan also has internationally recognised certifications for meat processors to approve their suppliers and market their products in the world's main distribution chains, and as part of its commitment to food safety and hygiene, it seeks to improve on the marks obtained with these certificates. This effort and commitment has paid off in 2023, with 76% of the plants obtaining the maximum (AA) rating in the BRCS food safety certificate, a considerable improvement compared to 45% five years ago.



In order to guarantee the excellence of products and services for both customers and for the end consumer at all times, Viscofan has a food safety system that covers all of these aspects.

Certificates that prove the organisation's commitment to product safety, health and quality at its work centres as well as in all the activities carried out around the world are shown below:

Country	Plant	Certifications	
		Food safety	Quality
Spain	Cáseda	BRCGS Packaging Materials BRCGS Food Safety	ISO 9001
	Urdiain	BRCGS Packaging Materials	
Czech Republic	České Budějovice	BRCGS Packaging Materials BRCGS Food Safety	ISO 9001
Germany	Weinheim	BRCGS Food Safety	ISO 9001 ISO13485
	Alfhausen	BRCGS Packaging Materials	ISO 9001
Serbia	Novi Sad	BRCGS Packaging Materials BRCGS Food Safety	ISO 9001
Belgium	Hasselt	BRCGS Packaging Materials	ISO 9001
China	Suzhou	BRCGS Packaging Materials BRCGS Food Safety	ISO 9001
Canada	Montreal	BRCGS Packaging Materials	
	Moncton	BRCGS Food Safety	
US	Danville	BRCGS Packaging Materials	ISO 9001
	Montgomery	BRCGS Packaging Materials BRCGS Food Safety	ISO 9001
	New Jersey	FSSC 22000	ISO 9001
Mexico	San Luis	BRCGS Packaging Materials	ISO 9001
	Zacapu	BRCGS Packaging Materials	ISO 9001
Uruguay	Pando	BRCGS Food Safety	ISO 9001
Brazil	Itu	BRCGS Packaging Materials BRCGS Food Safety	ISO 9001
	Ermelino	BRCGS Packaging Materials	
Australia	Sidney	FSSC 22000	ISO 9001

The Viscofan Group is also Halal and Kosher certified. These certifications, referring to food products, are based on regulations that are key to servicing different markets and exploring new growth opportunities. The Halal certification is specifically designed for products sold in Muslim countries and Islamic communities, while the Kosher certification is a requirement for food consumption by the Jewish community.

In addition, within the New Business division, the Weinheim (Germany) plant has a Bioengineering unit with DIN ISO 9001 quality control certificates for the industrial production of collagen-based biomaterials and EN ISO 13485 for medical grade collagen products.

Customer satisfaction

In 2023, Viscofan has maintained its excellence in customer service and care, supported by an ample geographical positioning that enables greater proximity and an extensive product portfolio. Customer satisfaction is, along with service quality and product safety, a fundamental objective for Viscofan. A commitment backed by what is reflected in an estimated 22% market share that has placed their trust in our products in 2023.

In this regard, the sales team has a satisfaction evaluation system that allows it to directly obtain customers' opinions by measuring mainly four parameters (product quality, delivery service, economic competitiveness and technical assistance). In the latest global customer satisfaction survey, conducted in 2023 with 2022 sales data, a total of 322 questionnaires were sent and the result gave a satisfaction rate of 80%.

Likewise, Viscofan has a very comprehensive integrated complaints and claims system that facilitates dialogue and communication to record, identify, follow up and analyse any notification of dissatisfaction with the product or service provided by the Viscofan Group to its customers. It is a system of cross-sectional, continuous improvement in which the departments involved must analyse the cause of the dissatisfaction and provide the corrective actions that will be established in the organisation to avoid its repetition. Any dissatisfaction is analysed, making it possible to control both the material that is returned as a result of the complaints and compensations paid to customers.

In 2023, a total of 3,903 complaints ⁽⁴⁾ were registered in our systems, including both service and administrative or product complaints, compared to 3,927 complaints in the previous year, and none were registered regarding customer data protection.

In addition, the Code of Conduct of the Viscofan Group establishes that "relationships with customers will be based on respect and transparency". Therefore, commercial messages fall within principles of transparency and veracity where no subjective comparisons are made nor is information given when it conflicts with third-party rights. These procedural policies extend to all geographical areas where the Viscofan Group has a commercial presence.

In 2023, no penalties or complaints were filed for breaches relating to marketing notices or to the labelling of products and services, nor were there any incidents related to violations of customer privacy or the loss of data.

⁽⁴⁾ Does not include those third-party products converted and distributed by Viscofan Globus Australia and New Zealand

Estimated market share

22%

The customised casing market has a historical growth range of around 2-4% in volume thanks to solid foundations based on population growth, eating habits and greater sophistication of meat processors

Sales team and technical assistance service

Viscofan has the largest commercial network in the industry and the level of service of its technicians is widely recognised throughout the market. As experts in artificial casings, we are the only company in the sector that has its own technology in the main families of casings and therefore offers a global and integrated service to customers, providing the casing option that best suits their needs.

Viscofan offers customers a Technical Support service, which is a competitive advantage and of great help to customers when deciding, from the wide range of casings, which one is adequate for the needs of each product. This work is of growing importance because our customers are not divided by technology, but rather they use various technologies for different products, depending on the degree of sophistication of the meat processor.



2.4.3. Local communities

In its Sustainability policy, the Viscofan Group has a firm commitment to Human Rights, undertaking to carry out its activities in a responsible manner and to generate positive impacts on the communities in which it operates. In this regard, in 2023, Viscofan implemented different social initiatives through the help of different bodies and institutions in the communities in which it is present, while collaborating with institutions or research centres.

Material aspects

- Human rights
- Local communities

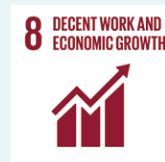
Axis of action



- Donations to NGOs to fight hunger, especially in the context of the crisis generated by COVID-19
- Development of specific products to combat malnutrition.



- Grants for the improvement of health facilities and equipment in hospitals, senior citizens' centres, paediatric centres and centres for the care of people with functional diversity.
- R&D&i seeking solutions based on our knowledge for the development of Advanced Therapies in our Bioengineering division and food supplement products.



- Working towards full, productive and decent employment for people with disabilities.
- Promote the formation and growth of microenterprises and SMEs for the creation of decent jobs.
- Support for public institutions in projects to promote local industry.



Commitment to our communities

The human rights principles and standards set out in the Agenda 2030 for Sustainable Development a wide range of social, economic and environmental objectives. Our of all of these, Viscofan has identified the Sustainable Development Goals (SDGs) where the company can generate the greatest positive impact, and to do so it has taken into account both the nature of its business activity and the corporate mission and vision.

The description of Viscofan's priority SDGs can be found in section 2.1.2 Business Model of this Management Report. Viscofan also contributes to other SDGs with projects to support local communities in several countries where it is present. As a whole, the amount earmarked in 2023 was €228 thousand (€305 thousand in 2022).

Within the projects Viscofan contributes with donations to the improvement of facilities and health equipment in hospitals, senior citizen centres, paediatric centres and centres for the care of people with functional diversity in various countries. In addition, donations are made to various NGOs to support local projects and micro-projects in the fight against hunger and poverty.

Below, are some of the initiatives that most stand out, by country:

Canada

Support for disadvantaged groups

Donation to Harvest Meats for people with functional diversity to enjoy a camp at Easter and to improve medical equipment.

Donation to MacGregors Meat & Seafood Ltd to support the Sleeping Children Around the World organisation for the purchase of bedding.

Sponsorship of a golf tournament with funds going to the SickKids charity foundation and Children's Miracle Network Hospitals for sick children.



USA

Support to non-profit associations

Support to several charities, including the Monogram Loves Kids Foundation, providing resources to children in disadvantaged communities.

Financial contribution to the Young Life project aimed at young people.



Mexico

Support for disadvantaged groups

Provision of health material and equipment to set up a medical area in the Nuestra Sr. de Fátima nursing home.



Uruguay

Support to non-profit associations

Financial donation to the NGO Los Rosales, which works to transform lives by providing children, young people and women in the Casavalle neighbourhood with access to a comprehensive, quality education, with the family as its fundamental pillar. Viscofan Uruguay also collaborated with the NGO Los Pinos, facilitating job placement for young people from the same neighbourhood.



Support for disadvantaged groups

Financial donation to the Schiaffino Nursing Home.



Brazil

Actions for the promotion of sport and culture

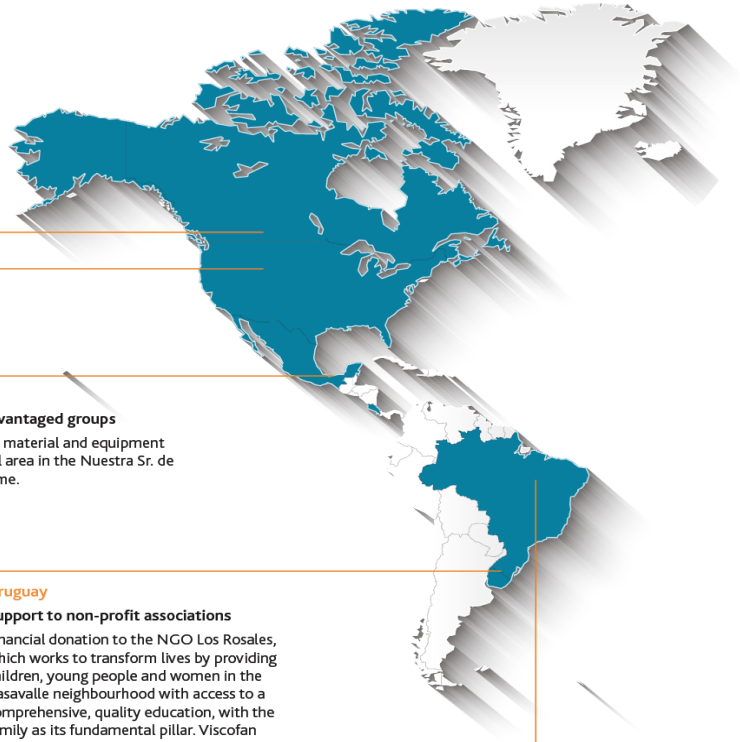
Donation to the social inclusion project Football, School and Citizenship to promote sports, culture and integration into the labour market.



Australia

Aid to vulnerable groups

Donation to the Drug Arm association to help people with alcohol and drug dependence and their families.



United Kingdom

Aid to vulnerable groups

Donation of school supplies and equipment to children with autism and children with learning needs at the Five Acre Wood School and Platt Primary School.

Financial donation to the Barretstown Children's Charity.



Support to non-profit organisations

Donation to social services in benefit of the most vulnerable section of the population and support for the charity race "Řimov's run for smile" to benefit families in need.



Spain

Activities for the promotion, preservation and dissemination of culture and knowledge

Support for seminars to disseminate the culture and artistic heritage of Navarre, including sponsorship of the recovery of artistic works.

Contributions to the creation of a new space to promote the training of students from different faculties, multidisciplinary and applied research into biodiversity and the environment and scientific dissemination.



Support for foundations for the promotion of local development and international relations

Support to foundations aiming at local and regional development, promotion of knowledge and support of international relations for job creation and dissemination of knowledge between countries.



Germany

Aid to vulnerable groups

Financial donations to the following groups: Weinheimer Tafel, for the distribution of food to people in need; Stadtjugendring Weinheim, for needy young people; Lebenshilfe Weinheim, for the care of sick, elderly and/or severely people with functional diversity; Save the Children, to help children affected by the earthquake that occurred in Turkey in February 2023.



Promotion of culture

Financial contribution to the Förderverein Partnerschaft Weinheim-Cavaillon Association to support the twinning of the cities of Weinheim and Cavaillon (France).



Belgium

Promoting responsible production and consumption

Donation for the installation of beehives in companies with the aim of increasing the bee population.



Support for disadvantaged groups

Financial donation to families with young children to purchase healthy food.



Serbia

Support to non-profit organisations

Financial donation to different non-profit organisations: Diaverzum (Novi Sad), Red Cross (Novi Sad); Children Village (Sremska Kamenica).



Actions to promote education

Donation of computer equipment to the Dušan Radović School (Novi Sad) and the Mihajlo Pupin Institute (Novi Sad).



Czech Republic

Aid to vulnerable groups

Donation to social services in benefit of the most vulnerable section of the population and support for the charity race "Řimov's run for smile" to benefit families in need.



Aid to vulnerable groups

Donations to different non-profit organisations: Red Cross, Caritas Diocesan, DalecandELA Association, Alboan, Institución Futuro and Anapar.



Aid to vulnerable groups

Participation in the "Elitpak Ambalaj ve Üretim Sanayi ve" campaign for humanitarian aid following the earthquake in Turkey.



Alliances

We have a long history of collaboration with institutions or research centres in different countries, which ratifies the historical importance of SDG 17 (Partnerships for the Goals) at the company. In particular, Viscofan is part of and promotes various associations and groups seeking to find ways of collaboration in the industry to increase its contribution to society. These institutions include:

Entre estas instituciones se encuentran:

- **International Committee For Cellulose Films (CIPCEL)**. Based in Brussels, CIPCEL comprises the leading producers of regenerated cellulose film products.
- **Collagen Casing Trade Association (CCTA)**. An association of leading producers of collagen casings worldwide that provides a forum for its members to discuss the development of legislation and actively promote the use of collagen casings.
- **Spanish Plastics Centre (CEP)**. This is the Spanish association of entities relating to the manufacture and processing of plastics.
- **European Association Plastic Converters (EUPC)**. European association that groups together national plastic converter companies and associations.
- **Working group of the Gelatine and Collagen Lebensmittelverband (Germany)**. An organisation of German gelatin and collagen manufacturers.
- **AINIA**. Food technological centre based in Spain that supports the R&D tasks of its partners, especially in the areas of quality, food safety, sustainability, environment, design and industrial production.
- **ANICE**. The Spanish National Association of the Meat Sector is the biggest meat association in Spain to provide advice, represent and defend the sector's interests.
- **National Centre for Technology and Food Safety (CNTA)**. the purpose of which is to provide advanced technological services to improve competitiveness in the food sector through quality and innovation and under the principle of food safety.
- **CEO for Alliance for Diversity**. An alliance that aims to unite companies around a common innovative vision of diversity, equity and inclusion and to accelerate the development of strategies that contribute to: business excellence, competitive talent in Spain and the reduction of inequality and exclusion in the Spanish society.
- **AIMPLAS**. The Plastics Technology Centre offers integral solutions to companies within the plastics sector through the technical implementation of R&D&i projects.
- **NAITEC**. Multidisciplinary Technology Centre for the Industry.
- **CENER (National Centre for Renewable Energy)**. A prestigious technology centre recognised for its activity, both in Spain and in other countries, which carries out applied research in renewable energies and provides technological support to energy companies and institutions in five areas: wind, solar thermal, solar photovoltaic and biomass energy, energy transition in cities, grid integration, and electrical and hydrogen storage.
- **CEIN (European Business and Innovation Centre in Navarra)**. A centre committed to entrepreneurship, innovation, growth and business collaboration in Navarra.
- **IndesIA**. An association promoting the use of artificial intelligence and big data to make Spanish industry a global benchmark.
- **The Consejo España – EE. UU Foundation**. A civil society initiative that promotes dialogue and aims to strengthen the ties between Spain and the United States to heighten mutual understanding.

Viscofan also collaborates with different universities and research centres:

- University of Navarre (Spain)
- Public University of Navarre (Spain)
- CIDAUT Foundation for Research and Development in Transport and Energy (Valladolid, Spain)
- MORE Institute Research (Germany)
- Hochschule Manheim Fraunhofer Institute (Germany)
- Tübingen University (Germany)
- Sao Paulo University (Brazil)
- Suzhou University (China)
- Technological University of Uruguay (UTEC)
- University of the Basque Country (Spain)

The principal issues on which these collaborations are based are: food safety, analysis and development of new materials, process and food industry engineering, advanced physical and chemical analysis, basic research on materials and alternative uses and other packaging systems.

Moreover, Viscofan is importantly supported by the different administrations of the countries where it develops R&D activities, for example: the Centre for Technical Industrial Development (CDTI) and the Ministry of Economy and Competitiveness (MINECO) in Spain, the Federal Ministry of Education Research in Germany, the National Science and Technology Council (CONACYT) in Mexico, the Institute for Technological Research (IPT) in Brazil and the Federal, Illinois and New Jersey R&D Credit of the US Federal Government, the State of Illinois and the State of New Jersey.

In 2020, two regenerative biomedicine research consortiums were approved – ARDAT and TriAnkle - in which Viscofan BioEngineering continues to participate and lead in 2023, together with other leading bodies and public-private companies. The ARDAT consortium, backed by the Innovative Medicines Initiative (IMI), brings together 34 expert organisations throughout the whole of Europe and the USA, with the shared objective of helping to standardise and accelerate the development of Advanced Therapy Medicinal Products (ATMP) and contributing to ensuring that these transforming treatments reach patients as soon as possible. Also, the research consortium TriAnkle, led by Viscofan, will permit the 3D manufacture of personalised implants based on collagen and gelatine to regenerate injured tendons and cartilage, representing an innovative technique that will enable a greater and more rapid recovery of tissue.



Viscofan is importantly supported by the different administrations of the countries where it develops R&D activities,

2.4.4. Responsible taxation

Viscofan is aware of the social impact its activity generates: from direct or indirect employment generated by its implementations, to the financial benefit that it obtains from its activities at each of the different companies at which it operates (note 6 of Viscofan S.A.'s financial statements) for which it contributes through the corresponding taxes. In 2023, income tax payments amounted to €41 million as a result of the Group's business activities in different countries. Additional information on taxes is detailed in note 18 to the consolidated financial statements. There is information about capital grants in note 13 of the consolidated annual accounts.

As a result of the relationships described in the previous point, joint projects have arisen with which we have collaborated and for which we have received financial support through grants and loans from official bodies. In this vein, at 31 December, the financial statements included loans with the CDTI and the Ministry of Economy and Competitiveness in Spain, amounting to €13.7 million (note 16 to the consolidated financial statements).



